Update Firmware and Fonts

We do not promote updating the firmware or fonts when a printer is working correctly and only recommend updating a printer when errors are experienced. We strongly advise contacting our support team before updating to evaluate if your problem may be caused by the firmware or resident font itself. Updating the printer's firmware or fonts without consulting our support team is at your own risk and may lead to unexpected (unwanted) results.

FGL40, FGL21 and FGL41 printers

This ZIP file contains the latest available firmware and resident fonts for the Boca FGL40/21/41 printers:

FONTA00.FNT   Resident Font file for all FGL40, FGL21 and FGL41 printers.
                     There is no need to update the fonts in a good working printer.

F40AE0.FNT   Resident Font file for all FGL40, FGL21 and FGL41 printers. (with EURO sign in Font8 & Font13)
                     There is no need to update the fonts in a good working printer.

FGLB9.BIN   Firmware file for FGL40, FGL21 and FGL41 printers.

The firmware version can be found on the self-test ticket (or display) of the printer. Please make a note of the original firmware and fonts version before updating the printer.

You must use the **Boca Configure and Test program** to update your printer, this program can be downloaded from our support portal at "Programs & firmware". https://tlsbocasystems.freshdesk.com/support/home

Once the program is downloaded and unzipped! Run the installer using "**Run as Administrator**". When the application is installed, you also need to start the program using "**Run as administrator**".
Note: The update feature available in older Windows versions is no longer active. Please download and install the newest version.

Connect it to your printer via interface or driver.

Once connected, try to print an FGL Test Ticket to ensure you are properly connected with the printer. For more detailed information, please see: https://tlsbocasystems.freshdesk.com/support/solutions/articles/62000213808-print-fgl-test-ticket-with-windows-configure-and-test-program

When the test ticket was successful, you can select either Update Firmware (or Update Font) to upload the file into the printer.

After updating, the printer will initialize. The new firmware and resident font version should be visible on the display (or at the self-test ticket)

If you have any questions, please register a support ticket at: https://tlsbocasystems.freshdesk.com/support/tickets/new